

# DISCLOSURE OF THIRD PARTY PAYMENTS & BENEFITS

# Notice to Customers

Triland Metals Limited ("Triland", "we", "our") is committed to the honest, fair and professional treatment of customers and providing transparency with regard to our business dealings. This disclosure notice will inform you as to the range of payments, benefits and non-monetary benefits we may provide to or receive from third parties ("Third Party Benefits")

If you have any questions or comments about this disclosure notice, please do not hesitate to contact us.

#### 1. TRILAND'S POLICY

#### **OBJECTIVE**

To ensure that we achieve high standards of professional ethic with services aligned with our customers' best interest, Triland takes steps to identify, manage and/or prevent conflicts of interest, particularly with regards to receipt of inducements from third parties or by Triland's own business dealings and incentive arrangements.

#### **SCOPE**

Triland keeps records of fees, commissions and non-monetary benefits paid or received by Triland which are: (i) passed onto customers; or (ii) designed to enhance the quality of services to customers in a manner that does not impair compliance with our duty to act honesty, fairly and professionally in customers' best interests.

We also maintain records of such payments or benefits that enable us, or are necessary to provide investment services, for example (without limitation) exchange and settlement fees, regulatory levies and legal fees which, by their nature, cannot give rise to conflicts with our duty to act honestly, fairly and professionally in the best interests of our customers.

Triland may also provide or receive non-monetary benefits, for example (without limitation) in the form of third party research in respect of investment services and/or products pertaining to investment services.

## 2. PERMITTED BENEFITS | ENHANCING CUSTOMER SERVICES

The general restriction regarding Third Party Benefits does not apply where a firm has assessed that such benefit is designed to enhance the quality of the relevant service to customers. The following factors have an essential role in determining whether a third party benefit enhances our services ("Quality Enhancement"):

- An additional or higher level of service, proportionate to the level of inducement paid or received, is achieved
- A tangible benefit to the customer is provided
- Where the inducement is ongoing, so is the benefit to the customer
- Services to customers are not biased or distorted.

Instances of arrangements for such Quality Enhancement at Triland may include, for example (without limitation):

Introducing broker fees and commission arrangements

## 3. NON-MONETARY BENEFITS | RESEARCH

Certain materials or services may be provided to Triland which explicitly or implicitly recommend or suggest an investment strategy and provide a substantiated opinion as to the present or future value or price of financial instruments, or otherwise contain analysis and original insights and conclusions based on information that could be used to inform an investment strategy, or be capable of adding value to our decisions on behalf of customers ("Research").

Such Research is received by Triland only if it is paid for directly out of our own resources.



### 4. MINOR NON-MONETARY BENEFITS ("MNMBs")

Whilst ensuring that third party benefits continue to provide Quality Enhancement, certain MNMBs are permitted and may be utilised at Triland. Examples of MNMBs include (without limitation):

- Information or documentation relating to a financial instrument or investment service that is generic in nature. For example: (i) short market updates with a limited amount of commentary or opinion; (ii) market commentary in relation to market information; (iii) articles repeating or summarising public market news stories.
- Information, whether distributed in email or chat platforms, when provided without charge to customers, such as news, market colour and market information that have no substantiated opinion.
- Participation in or invitations to conferences, seminars and other training events on the benefits and features of a specific financial instrument or investment service. For example, educational workshops for customers and potential customers or industry events.
- Public announcements and quarterly reports.
- Hospitality of a reasonable de minimis value, such as food and drink during a business meeting or a conference, seminar or training event
- Other MNMBs which may be deemed capable of enhancing the quality of service provided to a customer.

### 5. DIRECT CUSTOMER PAYMENTS

Fees, commissions and charges directly received from customers are not within the scope of this disclosure notice but the maximum levels of which are disclosed on our website and notified to each customer individually. For more information please visit our website at <a href="https://www.triland.com">www.triland.com</a> or speak to your account executive.

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